

We care for you.



A PLUS HEALTH CARE
Home Care & Staffing Services

1310 S Main Street
Kalispell, MT 59901

Date: March 16, 2020

Dear A Plus Health Care staff and clients,

As most of you know, Montana has now joined 48 other states in documenting confirmed cases of the Covid-19 within our state borders.

First, please familiarize yourself with the signs and symptom of this disease so you will know if you, a loved one, or client needs to be evaluated or tested. The government has assured us that testing will soon be readily accessible, but please don't wait for drive through testing before you seek medical evaluation if you suspect exposure or persistent symptoms. The primary symptoms are fever, dry cough, and shortness of breath.

Our industry has unique challenges in responding to the Covid-19 pandemic. Many of our clients must have daily care due to disabilities. Likewise, many of our caregivers are also at increased risk from this disease due to age or a compromised immune system. We also recognize many of our employees will have financial challenges due to missed shifts either from client cancellations or personal voluntary isolation.

We have decided on a policy of individual responsibility. All our caregivers have been trained in, and are expected to follow, universal precautions.

- If a staff member suspects they have the virus, they should call in sick, isolate to prevent further spread, monitor symptoms, and get tested.
- If a client suspects they have the disease, they should notify the office, monitor symptoms, activate their backup plan, and get tested if indicated.

We will be working to coordinate both client and employee needs during this trying time. There will be increased disruptions for many, but rest assured that we here at A Plus Health Care do understand the challenges and are working to minimize those disruptions.

Don't panic. Wash your hands when you should, cover cough and sneezes, and watch for fever. Continue to stay informed.

Thank you for your ongoing trust. We will continue to keep you informed of any changes to schedules or policies. This too will pass, and we will be more aware because of it.

Sincerely,
Our Administrative Team
A Plus Health Care

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